



The Process Management Program

Holistically building a unique skills portfolio.

Credential Earned: P.Log.

This program is designed to empower you with the business acumen to impact your organization more effectively, contributing to its success and your own. Holistic in approach, this program combines personal development with professional development to give you a unique skills portfolio.

PROGRAM OVERVIEW

The program integrates supply chain & logistics business expertise with leadership & soft skills and capabilities. It provides insights on improving efficiencies and better integrating end-to-end processes.

To boost your own success and development as well as the value you bring to your company, it rounds out your personal skills in leadership, collaboration and decision-making.

Emphasizing practical learning and perspective-exploration, the program content includes video lectures, simulations and case studies. These resources support the experiential exercises you must complete that reinforce your learning by applying the concepts in real time.

KEY BENEFITS

- Gain new perspectives to enhance process management excellence
- Broaden your analytical capabilities with a systems-thinking mindset
- Explore critical issues relevant to supply chain and logistics operations today
- Improve your decision-making by examining your values and leadership style
- Deepen your understanding of modern-day needs and techniques for collaboration
- Become a more effective leader by gaining a better understanding of your values and motivations

CORE CONCEPTS

- Process excellence, process mapping, decision-making, leadership, personal values

Detailed curriculum available on page 3



PROGRAM FORMAT

100% Online	7 modules <ul style="list-style-type: none">• 6 self-directed• 1 facilitated peer-group based (virtual)
Duration	Complete in two years or less
Time commitment	Per module: 4 weeks 4 hours per week on average
Enrollment pre-requisite	Recommended for candidates with management/supervisory responsibilities
Certification pre-requisite	Minimum of 5 years overall business experience required at the time of certification
Program Start Date	New cohort starts on the 1st weekday of every month.

PROGRAM FEE

Full program:	\$6,020
Installments:	\$940 per module

Taxes extra

CREDENTIAL EARNED: The P.Log. Designation

By successfully completing this program, you will

- earn the P.Log Designation
- become a Certified Professional Member of the Logistics Institute

The P.Log designation is owned and maintained by the Logistics Community of Interest under the stewardship of the Logistics Institute. The P.Log designation is a registered trademark of the Logistics Institute.

Earning the P.Log™ designation entails the successful completion of a certification program designed to meet the certification requirements set by the Professional Review Board of the Logistics Institute.



PROGRAM CONTENT & KEY TOPICS COVERED

SCL PROCESS DIAGNOSTICS	Optimal Network Design Carrying out Quality Demand Management Ways to improve internal/external supply chain processes Assess cost trade-offs
SCL OPERATIONS	Managing Supply Manufacturing and Operations Transportation and Logistics Retail considerations
SCL MANAGEMENT	Supply chain management: Alignment and Process Mapping SCL Process Integration Competition: Market Dynamics and Customer Value Creation Globalization: Supply Chain Logistics as a Global Reality
SCL ISSUES	Information Technology Measuring Performance Quality Management Socially responsible supply chain management
LEADERSHIP STRATEGIES	Strategic decision-making skills Leadership Issues: Sustainability, Organizational Resistance Being a Change Agent. Critical Leadership Skills: Power, Influence and Action
VALUES-BASED DECISION-MAKING	Affect of values on decision-making Influence of values on behaviour Reasons people behave unethically How credibility is critical to leadership Leading teams with multiple perspectives

TEAM DYNAMICS

This is a group-based module facilitated in virtual sessions. The focus is on team-based decision making, enhancing trust and interpersonal relationships, conflict resolution, leadership for team success, contextual leadership: dealing with change and developing a new strategy 'mid-stream'.

WHY THIS PROGRAM WAS DEVELOPED FOR SUPPLY CHAIN AND LOGISTICS PROFESSIONALS

The Logistics Institute firmly believes that leadership is not restricted to a position or job title. Leaders exist at every level of an organization, from the strategic level to the frontline level.



As a professional organization, the Logistics Institute develops the whole person, and not just the skills needed to do jobs in supply chain and logistics. The P.Log professional is

- A leader who transforms organizations as a change agent and builds capabilities in others to implement change;
- A leader with competitive edge to create customer value, and with competence as a supply chain and logistics practitioner to sustain that value;
- A leader with the self-confidence to make difficult decisions and accept responsibility for the consequences of those decisions.

To meet the challenges of the 21st Century, we need to approach leadership as a series of building blocks. Our foundation is personal leadership, on which we hone our aptitude as leaders and build our capacity to lead.

Our capacity to lead enables us to deal with the complexities of leading others. The greatest challenge we face is engaging others from within their individual perspectives – not everyone sees the world the same way; we each have our own unique “mind strengths”.

Recognizing that no one thinks the same way or sees the world in the same ways allows us to lead situationally – applying different leadership skills to the variety of situations we face in context. Bundling this entire leadership nexus, we can lead the organization as professionals and engaged practitioners.

